

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI
On this the 29th day of February 2020
C.G.No:171/2019-20/Kurnool Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

Anjanamma,
Plot No.124,
B. Tandrapadu,
Kodumuru,
Kurnool -Dist .

Complainant

AND

1. AssistantAccounts Officer/ERO/Kurnool Rural
2. Assistant Executive Engineer/O/Kurnool Rural
3. Deputy Executive Engineer/O/Kurnool
4. Executive Engineer/O/Kurnool

Respondents

ORDER

1. Complainant presented a complaint regarding revision of bill to his LT Category-I service.
2. Respondent No's. 1 and 3 submitted their written submissions separately wherein the contents are almost similar in nature wherein they have stated that the complainant service was inspected by the department staff on 25.01.2020 and noted that the functioning of the meter was satisfactory and from the ERO billing information the consumption of service is uniform. The complainant was explained that the consumption may vary based on seasons and usage of load. The contracted load of the complainant is 1 KW where as the connected load was 1623 watts. The complainant was satisfied by the version of the respondents.
3. When complainant was contacted over phone by the staff of the Forum on 01.02.2020 at 12.10 P.M. he expressed his satisfaction in resolving the grievance.

DESPATCHED
DATE 01/03

4. Since the grievance of the complainant was resolved by the respondents the complaint is disposed off.

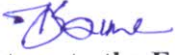
If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.